



**Ministry of Interior U.A.E**  
**Replacement of a Vehicle Driving**  
**License Issued by Another Country**



Click on **Replacement of a Vehicle Driving License Issued by Another Country** service in the list of driving licensing services that fall under traffic services then click on **start service** button.

The screenshot shows the 'TRAFFIC SERVICES' menu. On the left is a sidebar with icons for Traffic Services, Policing Services, Punitive & Reformatory, Civil Defence Services, Weapons & Explosives, and The Constituent Box. The main area has tabs for Driving Licensing, Vehicles Services, Traffic Profile Services, Traffic Fines Services, Traffic Accidents, Other Services, and Public Services. Under the 'Driving Licensing' tab, there are nine service cards, each with an icon, a title, and a 'Start Service' button. The card for 'Replacement of a Vehicle Driving License Issued by Another Country' is highlighted.

### Step1:Select Services

Enter License number and source that you wish to replace ,then click in **Next** button .

The screenshot shows the service selection screen. At the top, it says 'Replacement of a Vehicle Driving License Issued by Another Country'. Below this, there's a 'Service Description' section stating 'This service replaces other countries driving license by UAE driving license' and a 'Progress Percentage' section showing a 10% progress bar. The 'Traffic Profile No.' is 3160043965. A progress bar shows three steps: 'Select Service' (active), 'Restrictions', and 'Service Fees'. Below the progress bar, it says 'Step: Select Service'. There are two input fields: 'License No.' with the value '8121749924' and 'License Source' with the value 'UNITED KINGDOM'. A 'Next' button is at the bottom right.



## Step 2 : Restrictions

Services Fees and Delivery fees will be displayed ,then check the following fields:

- 1.Upload personal image by clicking on **upload** button .
- 2.Add delivery address details then click on **Next** button

Select Service

Restrictions

Service Fees

Step: Service Fees

Search...

No.	Description	Amount (AED)
1	DELIVERY SERVICE FEES	15
2	Replacement of foreign driver's license	600
Total Amount (AED)		615 AED

Showing 1 to 2 of 2 entries

Image should be less than 2,048kb in size and of types JPG or PNG only.

Personal Image \*

Upload

To continue please fill in your address (inside UAE only)

Note: Will be delivered within 72 hours.

Emirate/Region \*

Abu Dhabi

Address \*

Khalifa City

Enter text: your delivery address.

Mobile No. \*

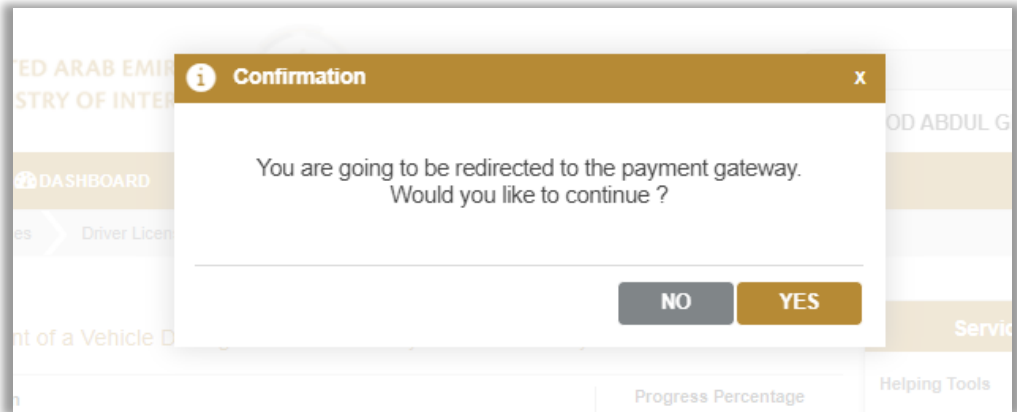
0501670089

ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx

Next



Confirm moving to payment gateway by click on **Yes** button



### Step3 : Fess Payment

Add your payment card details then click on **PAY** button

A screenshot of a web application showing the "Payment Method" form. The form is part of a multi-step process, with tabs for "Select Service", "Restrictions", and "Service Fees". The current step is "Online Payment Gateway". The form displays the "ORDER DESCRIPTION" as "Driver Service" and the "AMOUNT TO PAY" as "Dhs. 615.00". Below this, the title "Payment Method" is centered. Under "Accepted cards:", there are icons for Mastercard and VISA. The form includes input fields for "Card number", "Expiry month" (set to "January"), and "Expiry year" (set to "2022"). There is also a field for "Validation Code ( CVV/CVC/CID )". At the bottom, there are two buttons: "RESET" and "PAY".



Evaluate your service experience through happiness meter screens .

How was your service experience?

Hold and swipe to the face that best represents your level of happiness.

Not at all happy

Completely happy

Your request was submitted successfully, payment details will be displayed as well as receipt attachment.

Select Service

Restrictions

Service Fees

Step: Online Payment Gateway

Payment Result

Payment has been done successfully

Receipt Information:

Receipt No. 111111111

Receipt Date. 18/11/2019

Receipt Time. 12:00 AM

View Receipt [Please click here](#)